

IQOS CLUB

IQOS CLUB TERMS AND CONDITIONS

Terms valid from 1. 4. 2019

What advantages does the IQOS CLUB offer?

- A bonus of EUR 20 in the form of a voucher for referring IQOS within the first 60 days after sending out the IQOS CLUB code to your e-mail address; any time after the 60 day period the referral bonus will be EUR 10.
- A purchase of a special offer for new users with the bonus of EUR 10 in the form of a voucher for your friends, adult smokers who purchase IQOS on your recommendation using your IQOS CLUB code
- Offers for exclusively reduced prices
- Invitation to VIP events
- Useful tips and tricks how to use IQOS to the maximum
- Up to date information about new products (limited editions, new tobacco sticks flavors)

I want to become an IQOS CLUB member and get bonuses for referring IQOS, what should I do?

When purchasing an IQOS device through an IQOS Partner or at our IQOS stores, you will be registered and your device assigned directly to your account upon the purchase. If you provide consent with IQOS CLUB membership, you will become a member immediately after your registration and within 24 hours you will be sent your IQOS CLUB code.

If you have not registered yet, you can do so at IQOS.com and check your consent of the IQOS CLUB membership under Profile and after register your device. Within 24 hours you will be sent your IQOS CLUB code.

You can change your consent with the IQOS CLUB membership at any time on your Profile; and you can register your device for your account at IQOS.com. Or call our Customer Care Center at our toll free number 0800 400 600.

What should I do if I have not received my IQOS CLUB code?

Check out on your profile whether you agree to the terms and conditions for the IQOS CLUB membership, i.e. check your approval with the IQOS CLUB membership and device registration. Check out your e-mail box including junk mail.

Within 24 hours after your registration as a user and your device we will send out a unique IQOS CLUB code. If you fail to find it in your e-mail inbox please contact our IQOS Customer Care Center at contact.sk@iqos.com or at 0800 400 600.

Who is the IQOS CLUB intended for?

IQOS CLUB is intended for registered IQOS users who have shown interest in the IQOS CLUB membership and have thus been approved to be contacted by phone or sent additional newsletters or text messages and at the same time have at least one registered IQOS device on their profile (when purchasing IQOS through an IQOS partner, at IQOS.com or with a registration at our IQOS stores, device registration is done automatically).

How to get a bonus for IQOS referral?

It is easy, you only have to explain the advantages of IQOS to your friends, adult smokers and hand them your unique IQOS CLUB code. By making purchases at our IQOS stores or with our IQOS partners the code is redeemed and after making the payment the referred friends get a voucher in the value of EUR 10.

You will receive EUR 20 bonus in the form of a voucher to purchase any goods at IQOS.com or at our IQOS stores for all new users who purchase IQOS during the first 60 days after your IQOS CLUB code has been sent to your e-mail address, which you provided during the registration. Any time afterwards your bonus will be EUR 10.

Attention, we give out bonuses for every new user you refer but up to a maximum of 15 within one calendar month. You will be awarded the voucher bonuses for the whole calendar month at once.

When do I get vouchers for referring IQOS and where can I redeem them?

Vouchers for recommendations are sent within 48 hours of purchase in case of purchase through IQOS partner and in IQOS stores.

In case of purchase in the e-shop IQOS.com you will receive a voucher within 48 hours of receipt and payment of the order, not from the moment of order creation.

You can use the vouchers for purchases on IQOS.com e-shop or in our IQOS stores.

Who can I recommend IQOS to?

IQOS can only be purchased by adult smokers, so recommend it only to your adult smokers friends.

How can I get the EUR 10 voucher for purchasing my first IQOS using the IQOS CLUB code?

When shopping through an IQOS partner the voucher will be sent to you by e-mail within 48 hours after your purchase.

When shopping at our IQOS stores you will receive a voucher within 48 hours via SMS after the purchase of your IQOS device.

This voucher can be redeemed at IQOS.com or in our IQOS Stores.

What other terms and conditions are connected to IQOS CLUB?

- Referral vouchers can be redeemed at IQOS.com and at our IQOS stores for three consecutive months after you became eligible.
- None of the vouchers can be exchanged for others, nor can they be paid out or extended.
- Unused voucher cannot be paid out or paid back or used for another purchase at our IQOS.com and at our stores.
- At the IQOS.com, the voucher is always used for an item with the highest value and one voucher cannot be used for purchasing more items. Vouchers cannot be used for shipping costs.
- Within one calendar month you may receive a bonus for the maximum of 15 IQOS CLUB code uses which means that the maximum bonus with time limited offer of EUR 20 for one referral is EUR 300, with no time limit offer with the EUR 10 bonus for a referral the maximum bonus is EUR 150. Other bonuses beyond the set limit are not transferred to the following calendar month.

- In case of purchase on the IQOS.com you will receive a voucher within 48 hours of receipt and payment of the order, not from the moment of order placement.
- If the buyer using the IQOS CLUB code after the purchase withdraws the contract, the reward voucher will be invalidated or the referral reward for this purchase will be deducted as part of the subsequent rewards.
- Vouchers in the value of EUR 10 for your friends, adult smokers can be redeemed at IQOS.com or at our IQOS stores with the same terms and conditions as the referral vouchers.
- Phillip Morris Slovakia s.r.o. reserves the right to change or end the terms and conditions of this campaign. You shall be informed about this fact.
- If you do not wish to receive further information about the IQOS CLUB special offers you can unsubscribe on your profile at IQOS.com.
- Terms and Conditions of IQOS CLUB valid until 3.12.2018 are available at IQOS.com.
- Terms and Conditions of IQOS CLUB valid between 4.12.2018 a 31.3.2019 are available at IQOS.com.
- As part of membership in the IQOS CLUB, vouchers of different values may be distributed, which may be used to purchase specific goods. Philip Morris Slovakia s.r.o. however, reserves the right, in the event of unavailability of such goods, to provide other goods as a replacement.
- As part of your membership in the IQOS CLUB, you may be contacted to determine customer satisfaction with our services and products.

How do you process personal data?

Please keep in mind that the personal data that you used during your registration will be processed according to the PMI Consumer Privacy Policy. You can unsubscribe from receiving additional information at any time on your profile at IQOS.com or by contacting IQOS Customer Care Center at 0800 400 600 or contact.sk@iqos.com. Upon unsubscribing, your IQOS CLUB membership shall expire.

Do you have other questions?

Please contact our IQOS Customer Care Center at 0800 400 600 or contact.sk@iqos.com.

TOBACCO STICKS USED WITH IQOS CONTAIN NICOTINE, WHICH IS ADDICTIVE. THEREFORE USING IQOS IS NOT RISK FREE. THE BEST CHOICE FOR CONSUMERS CONCERNED ABOUT THEIR HEALTH IS TO QUIT TOBACCO USE ALTOGETHER.