

WHAT BENEFITS DOES IQOS CLUB OFFER?

- ✓ IQOS CLUB LINQ for sharing
- ✓ Advantageous registration
- ✓ VIP events
- ✓ News and current first-hand information
- ✓ Rewards for IQOS
- ✓ Exclusive sales and discounts
- ✓ Tips and tricks how to enjoy IQOS

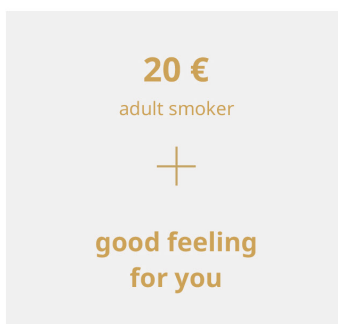
HOW TO GET A REWARD FOR IQOS RECOMMENDATION?

- 1 Explain your friends, adult smokers, the IQOS benefits and share with them your unique IQOS CLUB LINQ.
- 2 When they use it for purchasing on IQOS.com, in our IQOS stores or at IQOS partners, you all will get a reward being a voucher of 10 €, but you are the only one who can use it in a different way. Within our program of IQOS recommendations, you can support victims of the increased amount of domestic violence during Covid-19. Your contribution will be given to the civic association Brána do života (Gate to Life) with its office in Bratislava that helps women and children in difficult life situations. / This is what you mean?

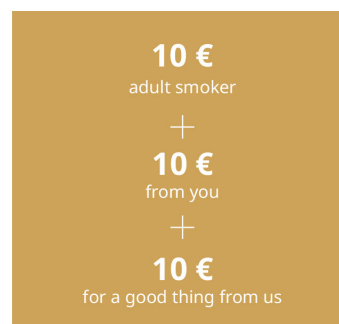
Share with a friend, adult smoker



Give it to your friend, adult smoker



Support a good thing



Do not miss this:

We will reward you for every new user recommended by you, up to maximum 15 within one calendar month. At the same time, they must be unregistered customers who had not been recommended by a third party in the previous 30 days (e.g. an authorized tobacco store, hostess ...). In case such a customer uses your IQOS CLUB LINQ when purchasing their first device, they will still be rewarded with a voucher of 10 € after purchase, but you are not entitled to get a reward.

I WANT TO BECOME AN IQOS CLUB MEMBER AND GET REWARDS FOR IQOS RECOMMENDATIONS. WHAT SHALL I DO?

You can register directly when purchasing:



through IQOS partner



in IQOS stores

That's how you register at IQOS.com as well as register your device with your account. If you mark that you agree with the membership in IQOS CLUB during this registration already, you become a member automatically.

CAN I REGISTER SOME OTHER TIME THAN AT THE PURCHASE?

Yes you can, all you have to do is to mark that you agree with the membership in IQOS CLUB IQOS CLUB and then register your device in the section Profile. You can give or withdraw your consent anytime.



Do you need help?

Call the IQOS customer service centre on a toll free line **0800 400 600**.

WHAT SHALL I DO IF I DIDN'T GET MY IQOS CLUB LINQ?

- 1 Look at your profile and check whether you marked that you agree with the membership in IQOS CLUB and registered your device.
- 2 Check your e-mail box including spam folder.
- 3 If there is no IQOS CLUB LINQ in your box, contact our IQOS customer service centre at contact.sk@iqos.com or call **0800 400 600**.

WHO IS IQOS CLUB FOR?

IQOS CLUB is here for registered IQOS users who showed interest in IQOS CLUB.

WHEN WILL I GET VOUCHERS FOR IQOS RECOMMENDATIONS AND WHERE CAN I APPLY THEM?

- 1 Rewards for recommendations can be used at IQOS.com, where you also find up-to-date information on IQOS stores availability.
- 2 Rewards for recommendations can be also used in IQOS stores in at IQOS.com, where you also find up-to-date information on IQOS stores availability. When purchasing, the voucher value will be deducted from the most expensive item in your shopping cart.
- 3 Vouchers for recommendation can be used at the next purchase. That applies both for you and your friends, adult smokers.

WHO CAN I RECOMMEND IQOS TO?

IQOS is for adult smokers only so you can only recommend it to your friends, adult smokers.

WHAT OTHER CONDITIONS ARE THERE RELATED TO IQOS CLUB?

Vouchers for recommendations can be used in the e-shop at IQOS.com and in our IQOS stores always for three months after the end of the month the entitlement occurred.

None of our vouchers can be exchanged for others, nor can they be redeemed for cash or their validity extended. Vouchers may not be spent for already discounted goods, unless the conditions of the next promotion provide otherwise.

Unused value of the voucher can neither be paid or returned at IQOS.com, nor used for the next purchase.

At IQOS.com, a voucher is always redeemed for an item of the highest value, and at the same time, for one item only one voucher can be used. To purchase a carton of HEETS tobacco sticks, the voucher with a maximum value of 25 € can be spent. A voucher cannot be used neither for individual boxes of HEETS tobacco sticks, nor for postage. Vouchers are non-transferable.

Within one calendar month you can use a reward up to 15 cases of the IQOS CLUB code being used, the reward of 10 € for a recommendation, the maximum reward is 150 €. Other rewards exceeding the limit are not transferred to the next calendar month.

In case of a purchase in the e-shop IQOS.com you will get a voucher within 48 hours after the order delivery and payment, not after the order itself.

In case the buyer who used the IQOS CLUB code at the purchase withdraws from the purchase agreement but the reward being the voucher was already sent to the recommending customer, the voucher will be void or the reward for such purchase will be deducted from the next reward.

Entitlement to recommendation reward incurs only in case the order is delivered and paid. The qualifying date for the reward is in case of orders via e-shop IQOS.com the day following after the order delivery and payment.

Vouchers with the value of 10 € for your friends, adult smokers, can be used in the e-shop IQOS.com or in our IQOS stores under the same conditions as the recommendation vouchers.

Philip Morris SR, a.s. reserves the right to modify the conditions of IQOS CLUB anytime or stop this activity. You will be informed of this fact.

If you don't wish to continue being IQOS CLUB member, you can unsubscribe on your profile at IQOS.com.

IQOS CLUB Rules valid before 3. 12. 2018 can be found at IQOS.com.

IQOS CLUB Rules valid between 4. 12. 2018 and 31. 3. 2019 can be found at IQOS.com.

IQOS CLUB Rules valid between 1. 4. 2019 and 22. 1. 2020 can be found at IQOS.com.

IQOS CLUB Rules valid from 23. 1. 2020 to 23. 3. 2020 can be found at IQOS.com.

IQOS CLUB Rules valid from 24. 3. 2020 to 27. 4. 2020 can be found at IQOS.com.

There might be vouchers of various values provided as a part of the membership in IQOS CLUB for purchase of particular goods. Philip Morris, SR a.s. reserves the right to provide other goods in case the respective goods are not available.

You may be contacted in connection with the IQOS CLUB membership with question regarding your customer satisfaction with our services and products.

What about processing personal data?

Please note that your personal data you have provided at the time of registration voluntarily will be processed in accordance with PMI Privacy Policy. Your consent to the IQOS CLUB membership can be withdrawn on your profile at IQOS.com or by contacting the IQOS customer service centre on 0800 400 600 or contact.sk@iqos.com.

Do you have other questions?

Contact our IQOS customer service on 0800 400 600 or contact.sk@iqos.com.

TOBACCO STICKS THAT HAVE BEEN USED TOGETHER WITH IQOS DEVICE CONTAIN NICOTINE, AN ADDICTIVE SUBSTANCE. THUS USING THE IQOS DEVICE IS NOT WITHOUT RISKS. THE BEST WAY HOW TO LOWER THE RISKS RELATED TO TOBACCO PRODUCTS IS TO STOP USING TOBACCO PRODUCTS COMPLETELY.